



**FRESNO POLICE DEPARTMENT**

# Resource Guide for Youth & Families

MAY 2015

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## FROM THE CHIEF

"The men and women of the Fresno Police Department are dedicated to serving our community with honesty, compassion, and respect as we keep our citizens safe. We do this by preventing citizens from becoming victims of crime or being injured in a traffic collision. This is our highest priority. We are also committed to providing excellent service in those areas that are valued most by our citizens. Above all else, we must maintain the trust of our community. This five letter word is the foundation of every law enforcement agency.

It is this trust that provides members of the Fresno Police Department the authority to deprive someone of their individual freedoms when they are suspected of violating the law, and in rare cases gives police officers the right to take a person's life, when the officer believes his or her life or the life of another is in danger. This authority should never be taken for granted, nor abused.

It is my privilege to serve each of you as your Police Chief. I am committed to earning your trust as we work side by side in keeping our community safe."

—Jerry Dyer



## SYNOPSIS

The Fresno Police Department has partnered with Fresno Building Healthy Communities—a coalition of residents, community- and faith-based leaders working together to help create *One Healthy Fresno*—where all children and families can live healthy, safe and productive lives. Through this partnership the Fresno Police Department is working to improve relationships between officers and citizens, solve neighborhood problems and address many of the social conditions that contribute to unhealthy and unsafe neighborhoods.

Fresno Building Healthy Communities is working to change systems and policies to ensure that youth voices and leadership are incorporated in all local decision making, that pathways and structures are in place to support youth healing, leadership development, and mentorship, and that investments in youth are prioritized to prevent crime before it starts.

Together, we believe that by putting community first we will truly gain the support and trust of our citizens and create a safer and healthier Fresno for all.

This resource guide serves as a tool for officers to help families access the appropriate resources in our community that support the efforts of Fresno Building Healthy Communities and the Fresno Police Department.

Fresno Building Healthy Communities is a place-based initiative funded by The California Endowment. For more information, visit [www.FresnoBHC.org](http://www.FresnoBHC.org).

## LAW ENFORCEMENT & COURT SERVICES

### **Crime Victim Assistance Center**

(559) 600-2822

2233 Kern St., Fresno, CA

*CVAC provides services to victims of crime.*

### **Family Court Services**

(559) 457-2100

1130 O St., Fresno, CA

### **Fresno County Juvenile Probation**

(559) 600-3996

3333 E. American Ave., Fresno, CA

### **Fresno County Sheriff's Department**

(559) 600-3111 (Non-Emergency)

2200 Fresno St., Fresno, CA

### **Fresno County Superior Court**

(559) 457-2011 Directory

1100 Van Ness, Fresno, CA

### **Fresno Mayor's Gang Prevention Initiative (MGPI)**

(559) 621-2353

2323 Mariposa Mall, Fresno, CA

(Fresno Police Department)

*A program where gang members and gang associates are referred to services in order to facilitate leaving the gang lifestyle and achieving success in a socially acceptable manner. MGPI also provides tattoo removal for gang related tattoos.*

### **Fresno Police Department**

(559) 621-7000 Non-Emergency

2323 Mariposa Mall, Fresno, CA

### **Fresno Police Chaplaincy— Project STEALTH**

(559) 621-2120

P.O. Box 1271, Fresno, CA

*An outreach to our city's at-risk youth. Trained mentors replace police officers for the purpose of offering long-term solutions to at-risk youth. Mentors engage at-risk youth where they can be found; schools, homes, and in the streets with the following services: risk/safety assessments, mentoring advocacy, counseling and other referral services.*

## EDUCATION

### **Cesar E. Chavez Adult Education Center**

(559) 457-6000

2500 Stanislaus, Fresno, CA

HOURS: M–TH, 8:00am–8:00pm

F, 8:00am–5:00pm

*Cesar Chavez offers adult basic education, GED, high school diploma, and career technical education.*

### **Central Unified School District**

(559) 274-4700 Directory Information

4605 N. Polk, Fresno, CA

### **Central California Educational Opportunity Center**

(559) 278-2280

5241 N. Maple Ave. M/S TA35, Fresno, CA

HOURS: 8:00am–5:00pm

*CCEOC is an outreach program that provides information and referral to individuals who aspire to be first generation college students. Provides assistance with admission applications, financial aid applications, career assessment and counseling, academic advising, information on entrance exams, academic needs assessment, and workshops on postsecondary education options.*

### **EOC YouthBuild Charter School**

(559) 264-8928

1805 E. California Ave., Fresno, CA

*A charter school that provides a project-based high school curriculum to young adults between the ages of 18–24 interested in obtaining a high school diploma.*

### **First 5 Fresno County**

(559) 241-6515

2405 Tulare St. Suite 200, Fresno, CA

*Assisting children 0–5 years achieve optimal social, emotional, physical and cognitive development.*

### **Fresno County Office of Education**

(559) 265-3000 Directory Information

1111 Van Ness, Fresno, CA

### **Fresno Unified School District**

(559) 457-3733 Constituent Services

(559) 457-3000 Directory Information

2309 Tulare St., Fresno, CA

### **Parent Institute for Quality Education**

(559) 277-9858

1625 E. Shaw Ave. Suite 160, Fresno, CA

*Educates parents on how to foster a positive educational environment for their children both at home and at school.*

## Stone Soup Fresno

(559) 224-7613

1345 Bulldog Lane Suite 4, Fresno, CA

HOURS: M–F, 9:00am–5:00pm

*Brings together a network of community, church, education, and civic organizations to provide support and services for Southeast Asian refugee families in Fresno in the areas of healthy education, culture and civic engagement.*

## EMPLOYMENT & TRAINING

### Hope Now For Youth

(559) 237-7215

2305 Stanislaus St., Fresno, CA

HOURS: M–F, 9:00am–5:00pm

*Hope now provides job placement for at-risk youth between the ages of 16–24.*

### Job Corps

(559) 233-3868

1900 Mariposa Mall Suite 360, Fresno, CA

HOURS: M–F, 8:00am–4:30pm

*Assists low-income youth ages 16–24 in finding employment.*

### Local Conservation Corps

(559) 264-1048

1805 E. California St., Fresno, CA

*LCC provides at-risk young adults between 18–26 years of age with seeking employment, training, and educational opportunities.*

### Workforce Connection at Manchester Center

(559) 230-3600

3302 N. Blackstone Suite 155, Fresno, CA

HOURS: M–F, 8:00am–5:00pm

*Workforce Connection provides career counseling, job readiness training, job training, vocational/classroom training, job placement, and referrals.*

### Younger Youth Program

(559) 263-1100

1900 Mariposa Mall Suite 303, Fresno, CA

*The program provides education, training and employment services to youth between the ages of 14–18. The program consists of enhancing their academic proficiency, secondary education graduation, long-term employment opportunities, earnings and occupational skills certification attainment.*

## HOTLINES

### Alcoholics Anonymous

(559) 221-6907

(559) 266-6752 Spanish

[www.fresnoaa.org](http://www.fresnoaa.org)

2812 N. Blackstone Ave., Fresno, CA

HOURS:

24-hour hotline

Office Hours: M–F, 10:30am–8:15pm, Sat, 9am–1pm

### California Youth Crisis Line

(800) 843-5200

[Info@calyouth.org](mailto:Info@calyouth.org)

*Offers 24/7 support, encouragement, and referrals to youth needing assistance or in crisis situations.*

### Child Protective Services

(559) 255-8320 (24-hour care line)

[www.fresnohumanservice.org](http://www.fresnohumanservice.org)

1404 L St., Fresno, CA

HOURS: 24 hours a day

Office Hours: M–F, 8:00am–5:00pm

### Narcotics Anonymous

(559) 255-5881

*24/7 self-help program for anyone struggling with a drug abuse problem.*

### National Suicide Prevention Lifeline

(800) 273-8255

[www.suicidepreventionlifeline.org](http://www.suicidepreventionlifeline.org)

*This is a toll-free, confidential suicide prevention hotline available to anyone in suicidal crisis or emotional distress.*

### Nationwide Youth Talkline

(800) 273-8255

*The National Suicide Prevention Lifeline provides free and confidential emotional support to people in suicidal crisis or emotional distress 24 hours a day, 7 days a week. You will be connected to a skilled, trained counselor at a crisis center in your area.*

### United Way of Fresno County 211

Dial 211

4949 E. Kings Canyon Road, Fresno, CA

*You can dial 2-1-1, 24 hours a day, 7 days a week; 365 days a year from anywhere in Fresno County to get quickly connected to helpful resources in the community.*



## HEALTH

### **Fresno County Children's Mental Health (Outpatient)**

(559) 600-8918

(888) 506-5991 After Hours

*Fresno County Children's Mental Health provides outpatient mental health intervention and services for children.*

### **Clinica Sierra Vista**

(559) 457-5500

2505 E. Divisadero, Fresno, CA

(559) 457-5900

145 N. Clark, Fresno, CA

(559) 457-5200

2790 S. Elm, Fresno, CA

*Clinica Sierra Vista provides primary and preventative health care services.*

### **Community Medical Center**

(559) 459-6000

2823 Fresno St., Fresno, CA

[www.communitymedical.org](http://www.communitymedical.org)

### **Comprehensive Youth Services**

(559) 229-3561

**NO WALK-INS are allowed.**

[www.cysfresno.org](http://www.cysfresno.org)

3795 E. Shields, Fresno, CA

*Offers individual, family or group counseling. Fees based on family's income and they do work with Medi-Cal for mental health counseling service. Generally a wait list.*

### **Families First**

(559) 248-8550

5168 N. Blythe Suite 101, Fresno, CA

[www.familiesfirst.org](http://www.familiesfirst.org)

HOURS: M–F, 8:00am–5:00pm

*Serves any child under the age of 18 who is a resident of Fresno County in need of mental health services and is or can become covered under Medi-Cal.*

### **Family and Youth Alternatives**

(559) 225-9117

3122 N. Millbrook Suite A, Fresno, CA

*Family and Youth Alternatives provides outpatient substance abuse counseling services for youth between the ages of 13–17 years of age.*

### **Nurse Family Partnership**

(559) 600-5228

Contact Kathleen Kelley or [KKelley@co.fresno.ca.us](mailto:KKelley@co.fresno.ca.us)

*This program provides a public health nurse to provide home visitation, prenatal, and parenting education for pregnant moms. Pregnant teens are an absolute priority population, so they will enroll them as fast as they can.*

### **Pregnancy Care Center**

(559) 237-0683.

169 N. Clark St., Fresno, CA

*Walk-in center for youth in need of pregnancy care services. This program provides free pregnancy testing, prenatal classes, ultrasounds, infant care classes, access to WIC or Medi-Cal, birthing classes, and counseling. When youth attend classes, they can earn tokens to purchase things in their on-site maternity store.*

### **Promesa Behavioral Health**

(559) 981-5534 (Ask for Ron or Leslie)

2910 E. Olive Ave., Fresno, CA

*Promesa Behavioral Health provides adolescents with outpatient substance abuse treatment. Adolescents can talk to any of the substance abuse counselors to help receive services and/or participate in substance abuse therapy.*

### **Valley Children's Hospital**

(559) 353-3000

9300 Valley Children's Place, Madera, CA 93636

*Valley Children's Hospital provides emergency room service, inpatient, and outpatient services.*

## HOUSING ASSISTANCE

### **Fresno Housing Authority (Section 8)**

(559) 443-8400

1331 Fulton Mall, Fresno, CA

*Fresno Housing Authority is a public agency that supports tens of thousands of families and individuals—to access quality housing, to become engaged in their neighborhoods, and to build vibrant communities—throughout Fresno County.*

### **Fresno Rescue Mission**

(559) 268-0839

310 G St., Fresno, CA

HOURS: 24 hours, 7 days a week

*Homeless men, women and children, addiction recovery, abused and neglected women and children, medical respite site, and safe area.*



### **Marjaree Mason Center**

(559) 237-4706

1600 M St., Fresno, CA

HOURS: 24 hours, 7 days a week

*The center provides domestic violence shelter and supportive services for victims of domestic abuse and their children.*

### **Naomi's House at Poverello**

(559) 498-6988

445 F St., Fresno, CA

HOURS: M–F, 8:00am–4:30pm

*Overnight shelter for homeless women aged 18 and over who are able to care for themselves.*

### **Sanctuary Youth Shelter**

(559) 498-8543

1545 N St., Fresno, CA

HOURS: 24 hours, 7 days a week

Office Hours: M–F, 8:30am–5:00pm

*SYS is a 20-bed coed youth crisis shelter. Easy access, no referral needed. Transportation to shelter is available through community safe place sites and all Fresno Area Express (FAX) buses.*

### **Transitional Living Center (TLC)**

(559) 268-1045

Fresno, CA

HOURS: 24 hours, 7 days a week

Office Hours: M–F, 8:30am–5:00pm

*TLC offers homeless young adults and young parents ages 16–24 up to 24-months of residential and supportive services that promote independent living.*

## **OUTREACH**

### **Central Valley Regional Center**

(559) 276-4300

4615 N. Marty, Fresno, CA

*CVRC assists individuals who are developmentally delayed to reach their goals. Call for more information on offered programs.*

### **Centro La Familia Advocacy**

(559) 237-2961

302 Fresno St. Suite 102, Fresno, CA

HOURS: M–F, 8:30am–4:00pm

*Assists families with money management, domestic violence, restraining orders including child custody and child support, health insurance enrollment, healthy eating and living education, parenting and anger management.*

### **EOC—Adolescent Family Life Program**

(559) 263-1379

*Program provides home visitors that conduct parenting education with teen parents and their children. Also connects parents to other supportive services.*

### **EOC—POPS Program**

(559) 264-1048

POPS@fresnoeoc.org

*Program offers 24/7 DAD classes specifically designed for fathers and held at various locations in Fresno on a weekly basis. Program offers 130 hours of paid subsidized*

### **Every Neighborhood Partnership**

(559) 400-7310

2044 E. Nees Ave., Fresno, CA

*ENP equips churches to partner with and serve elementary schools and their surrounding neighborhoods. ENP can connect families with local churches, sports programs, campus support and community outreach.*

### **Exceptional Parents Unlimited**

(559) 225-1102

4440 N. First Street, Fresno, CA

[www.exceptionalparentsunlimited.org](http://www.exceptionalparentsunlimited.org)

*Program designed to assist parents in identifying any developmental delay or disability with their child. Serving ages 0–5.*

### **Fresno Barrios Unidos**

(559) 453-9662

4415 E. Tulare, Fresno, CA

*Fresno Barrios Unidos provides an array of services addressing reproductive health through; clinic services, teen mom support groups, youth development programs, and health education.*

### **Fresno County E.O.C—Early Head Start**

(559) 263-1550

1920 Mariposa Mall Suite 130, Fresno, CA

*Early Head Start provides individualized child development, parent education and early opportunities for infants/toddlers with and without disabilities to develop in nurturing and inclusive settings.*

### **Keeping Youth Journeying Onward (KYJO)**

(559) 349-6125

2385 S. Fairview Ave., Fresno, CA

*Fees for service based on a sliding scale. Provides comprehensive behavioral services to address issues related to anger management, substance abuse and truancy. They also provide violence prevention and gang diversion.*

## **West Fresno Family Resource Center**

(559) 264-7185

302 Fresno St. Suite 205, Fresno, CA

*Empowering and supporting the west Fresno community to achieve optimal health and wellbeing. The resource center offers school readiness programs, health insurance and food stamp enrollment, parenting classes, mental health/substance abuse services, promotes family support activities, and more.*

## **YOUTH SERVICES**

### **Big Brothers Big Sisters**

(559) 263-1100

905 N. Fulton St., Fresno, CA

HOURS: M–F, 8:30am–5:30pm

*Provides mentoring to at-risk children ages 6–18 living in non-traditional households.*

### **Boys and Girls Club Fresno County**

(559) 266-3117

540 N. Augusta St., Fresno, CA

HOURS: M–F, 8:30am–5:00pm

*After school youth development programs: leadership development, education and career development, health/life skills, arts, sports, fitness, and recreation. (Ages 6–18)*

### **Boys and Men of Color (Fresno)**

(559) 255-3300

2440 Tulare St. Suite 420, Fresno, CA

*An after school gathering of boys and men of color discussing issues they face, developing leadership and advocacy.*

### **City of Fresno Parks, After-School, Recreation, and Community Services (PARCS)**

(559) 621-2900

848 M St. 3rd Floor, Fresno, CA

*PARCS provides a supervised venue where children have the opportunity to learn and develop a healthy, productive lifestyle. Through a rotational basis the students can experience activities like art concepts, nutritional education, leadership training, sports and fitness.*

## **Fresno P.A.L. (Police Activities League)**

(559) 917-6141

2323 Mariposa Mall, Fresno, CA

*Promotes mentor relationships between youth and law enforcement personnel through recreational, educational and social skill-building activities. (Ages 5–17)*

## **Fresno Street Saints (Concentrated in Southwest Fresno)**

(559) 478-5700

1345 W. Eden Ave., Fresno, CA

*Provide programs that encompass all aspects of the lives of southwest Fresno youth. Promoting healthy choices in education, social environments, family and employment programs designed to integrate, empower and train community residents to provide program leadership.*

## **Focus Forward**

(559) 600-4961

3333 E. American Ave., Fresno, CA

(Juvenile Justice Campus)

*Focus Forward provides services for incarcerated youth at the Fresno County Juvenile Justice Campus. The services consist of parenting classes, mentoring, gang intervention, education, and more. Focus Forward staff can also provide services and resources to the families of the incarcerated youth.*

## **Gay-Straight Alliance Network**

(559) 268-2780

*Gay-Straight Alliance Network is a national youth leadership organization that connects school-based Gay-Straight Alliances (GSAs) to each other and community resources through peer support, leadership development, and training.*

## **Hope Builds**

(559) 681-7814

709 W. California Ave., Fresno, CA

*Hope Builds is a community based skill building woodshop program. The program is designed to equip youth with the job training experience necessary to gain future employment. The program also has an expanded focus on creating opportunity for youth entrepreneurs and building up future leaders.*

## **Reading and Beyond**

(559) 600-6191

4670 E. Butler, Fresno, CA (Mosqueda Center)

*Reading and Beyond offers services for both children and adults including after school tutoring, GED programs, and workforce programs.*

## **Youth Leadership Institute**

(559) 255-3300

1749 L Street, Fresno, CA

HOURS: M–F, 8:00am–5:00pm

*Recruits young people up to age 19 and trains them as leaders in prevention. Youth receive training and tools to help them learn to conduct research in the community, plan projects and campaigns that change laws or community practices, speak in public and with government and business leaders, and work together as a team. (Serving youth 12–19)*



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FresnoBHC.org

